

Job Title: Call Center Interviewer
Category: Surveying / Research
Position Is For: Part-Time Employment (afternoon / evening shift)

Position Posted By: The Jackson Group, Inc. in Hickory, NC
www.thejacksongroup.com

THE JACKSON GROUP, Inc. is a thirty four year old management consulting firm specializing in healthcare employee and customer satisfaction surveying. The firm currently serves clients in twenty-eight states, mostly located in the southeastern and southwestern United States. The company also provides clients with management development and team building training.

Posting Expires: -----

Job Summary:

- Interviewers work with a user-friendly Telephone system. The position involves contacting people by phone, going over a list of questions and entering the responses on the computer. Accuracy is of supreme importance. Survey questions are standardized and must be read exactly as written. All of the information gathered for the survey is kept confidential and interviewers agree to maintain that confidentiality.
- Interviewers must meet certain productivity standards determined for each survey project.

Education Required: Have High School degree or equivalent
Must have good grammar skills and type an average of 30-40 wpm.

Experience Required: (*Required*): Experience in Customer Service

Compensation: Hourly

Benefits: None

Contact: Ericka R. Bartlett (hrrservices@thejacksongroup.com)
Title: HR Director
Phone: 828-328-8968 Toll Free: 800-554-0373
FAX: 828-328-2894

